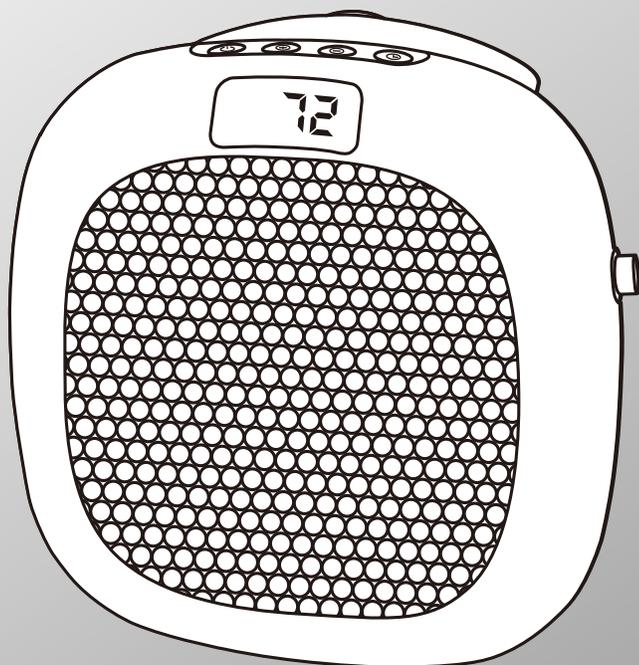


# GOOD HOUSEKEEPING

## Plug-in Heater

with Remote Control

Owner's Manual



English

Model

73027-BK

73027-WH

73027-TP

73027-PG

73027-BU

MH11R-WH

MH11R-BK

82503-01  
R20240625

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# INTRODUCTION

Thank you for choosing the Good Housekeeping Ceramic Heater. This manual gives you complete instructions for using your heater.

## SAFETY AND WARNINGS

READ CAREFULLY BEFORE ATTEMPTING TO ASSEMBLE, INSTALL, OPERATE OR MAINTAIN THE PRODUCT DESCRIBED. PROTECT YOURSELF AND OTHERS BY OBSERVING ALL SAFETY INFORMATION. FAILURE TO COMPLY WITH INSTRUCTIONS COULD RESULT IN PERSONAL INJURY AND/OR PROPERTY DAMAGE!

SAVE THESE INSTRUCTIONS FOR REFERENCE.

**NOTE:** When switching on the appliance for the first time, allow it to run at full power for approximately two hours to remove any manufacturing odors. Make sure that the room in which the appliance is located is well ventilated during this operation. It is normal for the appliance to emit small cracking sounds when you turn it on the first time. Do not be alarmed.

## IMPORTANT INSTRUCTIONS

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock and injury to persons or property, including the following:

1. Read all instructions before using this heater.
2. This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Be extremely cautious when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes and curtains at least 3' (0.9 m) from the front and top of the heater and keep them away from the sides.
3. Extreme caution is necessary when any heater is used by or near children or people with disabilities, and whenever the heater is left operating and unattended.
4. Always unplug heater when not in use.



5. Do not operate heater with a damaged plug, or if the heater has been dropped or damaged in any manner. Discard heater or return to an authorized service facility for examination and/or repair.
6. Do not use outdoors.
7. This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never place heater where it may fall into a bathtub or other water container.
8. Do not cover heater with throw rugs, runners, or similar coverings.
9. To disconnect the heater, turn control to OFF, then remove the unit from the outlet.
10. Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock, fire or damage to the heater.
11. To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
12. A heater has hot and arcing or sparking parts inside. Do not use in areas where gasoline, paint, or flammable liquids are used or stored.
13. Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, injury to persons, or other damage to property.
14. Ensure the heater is plugged into a socket on a vertical wall when use, keep at least 8" of unobstructed space to the bottom air inlet of the heater to allow for ventilation to avoid a risk of danger.
15. To prevent overload and blown fuses, be sure that no other appliance is plugged into the same outlet or into another outlet wired into the same circuit.
16. It is normal for the heater's plug to feel warm to the touch. A plug which becomes hot to the touch or becomes distorted in shape may be a result of a worn electrical outlet. Worn outlets or receptacles should be replaced prior to further use of the heater. Plugging a heater into a worn outlet/receptacle may result in overheating or fire.
17. Always plug heaters directly into a wall outlet. Never use with an extension cord or relocatable power tap (outlet/power strip).



18. Check the heater plug connections. A loose fitting outlet can cause the plug to overheat or cause a fire. Be sure plug fits tight in the outlet. Check frequently during use to make sure plug and outlet are not hot. If so, discontinue using heater and have the outlet replaced by a qualified electrician.

19. Note: Heaters draw more current than small appliances, overheating of the outlet may occur even if it has not occurred with the other appliances.

20. Do not use cord extension sets, multiple socket outlets or adaptors to avoid a risk of danger. Plug only into a wall socket outlet.

21. Make sure no pieces of polystyrene or other packaging material have been left between elements of the appliance. It may be necessary to clean the appliance.

22. Never leave heater on while sleeping.

23. This unit is not intended for bathroom use.

**DANGER-HIGH TEMPERATURES MAY BE GENERATED UNDER CERTAIN ABNORMAL CONDITION. DO NOT PARTIALLY OR FULLY COVER OR OBSTRUCT THE FRONT OF THIS HEATER.**

**FOR HOUSEHOLD USE ONLY  
SAVE THESE INSTRUCTIONS**



# GROUNDING INSTRUCTIONS

This appliance is for household use only and may be plugged into any 120-volt AC electrical outlet (ordinary household current). **DO NOT** use any other type of outlet.

**WARNING:** This unit is suitable for grounded receptacle use only.

This unit has a grounded plug as shown in Figure 1. An adapter, as shown in Figure 2, is available for connecting three-blade grounding-type plugs to two-slot receptacles. The green grounding lug extending from the adapter must be connected to a permanent ground such as a property grounded outlet box. The adapter should not be used if a three-slot grounded receptacle is available. **NOTE:** The adapters **ARE NOT** supplied with this heater. Read, follow, and save the instructions that are included with the adapter you choose.

## GROUNDING PLUG SAFETY TIPS

1. **NEVER** pull or yank on the plug or the appliance.
2. To insert plug, grasp the heater firmly and guide it into the outlet.
3. To disconnect the appliance, grasp the heater and remove it from the outlet.
4. Before each use, inspect the grounding plug for cuts and/or abrasion marks. If any are found, the appliance should be serviced. Please return it to our Service Department or to an authorized service representative.
5. **DO NOT** operate appliance if the grounding plug shows any damage, if the appliance works intermittently or stops working entirely.

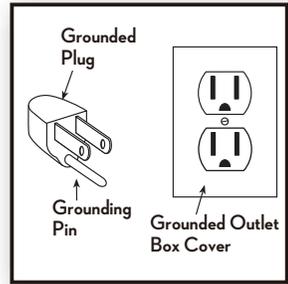


Figure 1

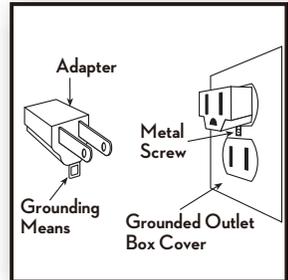


Figure 2

# PARTS OF THE HEATER

## Parts of the Heater

1. Control Panel
2. LED Display
3. Safety Grill
4. On/Off Switch
5. Remote Control

(Figure 3)

## Symbols

- ⏻ Power Button
- + Plus Button
- Minus Button
- ⌚ Timer Button

(Figure 4)

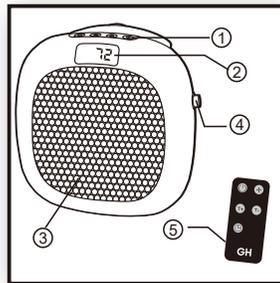


Figure 3

# OPERATING INSTRUCTIONS

## Operation

1. Check there is no damage to the plug-in heater.
2. Plug the plug-in heater into a 120 volts AC outlet. Be sure the plug fits tightly into outlet. When plugs fit loosely into receptacles, they may slip partially or completely out of the receptable with only the slight movement of the unit. Receptables in this condition may overheat and pose a serious fire hazard; if covered by a curtain or drape, the fire hazard is even greater.
3. To give power to the plug-in heater, press the on/off switch to the 'on' position, the LED display will turn on indicating power to the unit. The LED display will remain lit until the on/off switch is pressed to the 'off' position.
4. Turn the heater ON by pressing the Power Button ⏻.
5. To turn the heater OFF, press the Power Button ⏻ again. The unit will first turn off the heating elements, the fan will shut down 60 seconds later. Press the on/off switch, on the side, to completely power off the unit. Unplug the unit by pulling the plug from the electrical outlet only after the fan has stopped and the unit has cooled down.

## Timer Function (Figure 5)

The timer function may be activated when the heater display is in any function. This function allows you to set the length of time, from 0 hour to 12 hours, the heater will run before turning itself off. Pressing the Timer Button ⌚ will increase the length of time by 1 hour each time the button is pressed. After the display reflects 12 hours, pressing the

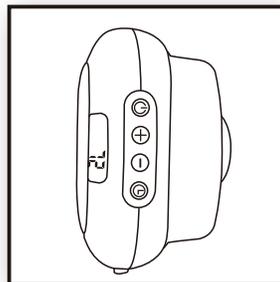


Figure 4

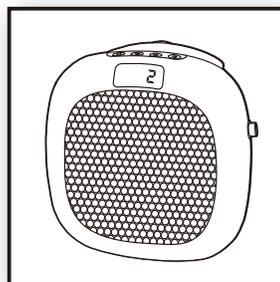


Figure 5

Timer Button  once more will reset the heater to run continuously. The heater will turn off when the set time has elapsed. The unit can be turned back on by pressing the Power Button . Pressing the Timer Button  to 0 hour will cancel the timer function.

### Automatic Temperature Control (Figure 6)

1. To set the room at a specific temperature, press the + or – buttons.

**NOTE:** The temperature display does not indicate the temperature of the heated air being emitted by the heater. The heater can only indicate the temperature you have set at point 1 above and may not reflect the actual room temperature.

2. Once the room temperature reaches 2 degrees above the set temperature, the heater will shut off. Once the room temperature reaches 2 degrees below the set temperature, the heater will turn back on and continue to cycle off and on to maintain the set temperature.

**NOTE:** It is normal for the heater "fan" to run for approximately 60 seconds when the heater shuts off after reaching the set temperature.

To change the heat setting from high (HH) to low (LL), press the + and – the buttons on the unit at the same time.

### Rotating the Plug (Figure 7)

The plug can be rotated 180°. Just press the round button on the right of the plug and turn.

**WARNING:** Only attempt to rotate the plug when the plug-in heater is cool and unplugged.

1. Press and hold the plug rotation button on the back of the plug-in heater.
2. Rotate the plug 180° whilst holding the rotation button on the right of the plug.

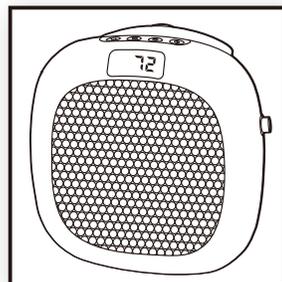


Figure 6

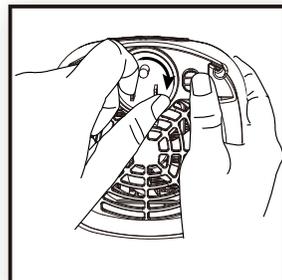


Figure 7

## Remote Control (Figure 8) (Figure 9)

1. The remote control uses one (1) "CR2025" button cell (included) for operation.
2. All functions performed by using the remote control work identically on the unit, except to change the heat setting. To change the heat setting from high (HH) to low (LL), press the  button on the remote control. To change the heat setting back to high heat (HH), press the  button on the remote control again.
3. Replace the battery if the remote control does not operate well.

**NOTE:** Remove the battery out of the remote control if you won't use the remote control for a long time. To install or replace the button cell, simply press the holder at the bottom of the handheld remote control unit with your thumb to pull out the battery cover. Replace with a new "CR2025" button cell, and then replace the cover. **Battery Disposal** - Please dispose of the used battery per municipal or provincial law.

### WARNING

- 1) Keep batteries out of reach of children. Should a child swallow a battery, consult a doctor immediately.
- 2) Do not recharge or dispose in fire.
- 3) Keep in a dry and cool place.
- 4) Insert battery in correct direction.



Figure 8

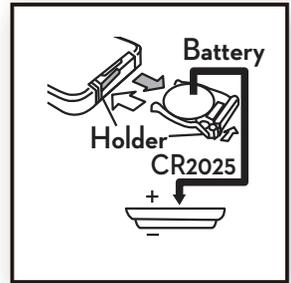


Figure 9

 <b>WARNING</b>	
<ul style="list-style-type: none"><li>• <b>INGESTION HAZARD</b> : This product contains a button cell or coin battery.</li><li>• <b>DEATH</b> or serious injury can occur if ingested.</li><li>• A swallowed button cell or coin battery can cause <b>INTERNAL CHEMICAL BURNS</b> in as little as 2 hours.</li><li>• <b>KEEP</b> new and used batteries <b>OUT OF REACH</b> of <b>CHILDREN</b>.</li><li>• <b>SEEK IMMEDIATE MEDICAL ATTENTION</b> if a battery is suspected to be swallowed or inserted inside any part of the body.</li></ul>	 

<b>WARNING</b>	
	<p>Button cell batteries can cause serious injury or death if swallowed. Dispose of safely! Store batteries out of reach of children!</p>

## THERMAL CUT-OFF PROTECTION SYSTEM

This heater includes an Overheat Protection System that shuts the unit off permanently when a potential overheat temperature is reached. If this occurs, the heater can only resume its normal operation after resetting it. To reset the heater:

1. Press the Power Button  to turn the heater OFF and press the on/off switch to the 'off' position.
2. Unplug the heater and wait 10 minutes for the unit to cool down.
3. After the 10 minutes, plug the unit in again and operate normally.

## CLEANING AND MAINTENANCE

1. Press the Power Button  to turn the heater OFF and press the on/off switch on the side to the 'off' position. Allow the unit to cool down and unplug the heater before moving or cleaning.
2. Interior dust can often be removed by using a vacuum cleaner with a crevice tool attachment.
3. To clean the enclosure, use a clean, soft and lightly damp cloth to gently wipe off the dirt from the surface of the unit. Be sure not to wet the heating element and switches. Allow the unit to dry completely before use.
4. Do not use cleaning liquid or other chemicals to spray on the unit.

**WARNING:** Any other servicing should be performed by an authorized service representative.

## STORAGE

1. Perform the cleaning procedures described above.
2. Wipe all parts dry.
3. Pack the heater in a plastic bag and store it in a cool, dry place. We recommend storing the heater in its original carton.



## TROUBLE SHOOTING

If your heater fails to operate:

- Make sure the electrical outlet or circuit breaker is working.
- Check for obstructions. If you find an obstruction, turn the heater OFF, and UNPLUG THE UNIT. Carefully remove the obstruction and follow the reset instructions.

## TECHNICAL SUPPORT

If you need any assistance with setup, operation, or parts for your new Good Housekeeping Heater, please call us. Our technical support staff is ready to help! We are open 24 hours a day, 7 days a week.

1-888-880-3267 (FANS)

You may also reach us online at

[OceanAireHomeGoodsCompany.com](http://OceanAireHomeGoodsCompany.com)

An electronic copy of this user manual can also be obtained online at [OceanAireHomeGoodsCompany.com](http://OceanAireHomeGoodsCompany.com)

## FCC WARNING

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTE:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit



- different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

OceanAire Home Goods Company

980 Cobb Place Boulevard NW, Suite 100, Kennesaw, GA 30144

1-888-880-3267

## WARRANTY

OceanAire Home Goods Company makes the following limited warranty to the user or consumer purchaser of this Good Housekeeping heater:

If your Good Housekeeping heater motor fails at any time within two years after the date of sale to you due to a defect in material or workmanship, labor to repair the defect will be provided free of charge at our nearest service center or our Service Department in Kennesaw, Georgia. You will be responsible for labor costs after this two years period.

The foregoing limited warranty applies only to the motor itself, and does not apply to electronic controls such as remote controls, remote control receivers or transmitters used in conjunction with the motor. These electronic control items are included in the one year limited warranty below.

If any part of your Good Housekeeping heater other than the motor fails at any time within one year after the date of sale to you due to a defect in material or workmanship, we will repair or, at our option, replace the defective part free of charge for parts and labor performed at our nearest service center or at our Service Department in Kennesaw, Georgia.

IF THE USER OR CONSUMER PURCHASER CEASES TO OWN THE HEATER, THIS WARRANTY AND ANY IMPLIED WARRANTY WHICH THEN REMAINS IN EFFECT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE VOIDED. NO WARRANTY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A



PARTICULAR PURPOSE, IS MADE IN RESPECT TO THE GLASS GLOBES OR LIGHT BULBS OR THE FINISH ON ANY METAL PORTION OF THE HEATER. THIS WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES. THE DURATION OF ANY IMPLIED WARRANTY, INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IN RESPECT TO ANY GOOD HOUSEKEEPING HEATER MOTOR OR OTHER HEATER PART, IS EXPRESSLY LIMITED TO THE PERIOD OF THE EXPRESS WARRANTY SET FORTH ABOVE FOR SUCH MOTORS AND OTHER PARTS.



This warranty is voided if your Good Housekeeping heater is not purchased and used in the contiguous USA.

This warranty excludes and does not cover defects, malfunctions or failures of any Good Housekeeping heater which were caused by repairs by persons not authorized by us, use of parts or accessories not authorized by us, mishandling, improper installation, modifications, or damage to the Good Housekeeping heater while in your possession, or unreasonable use, including failure to provide reasonable and necessary maintenance.

To obtain servicing, contact the nearest Good Housekeeping authorized service center or the OceanAire Home Goods Company Service Department, 980 Cobb Place Boulevard NW, Suite 100, Kennesaw, GA 30144. Please contact us before shipping your heater to us. If we authorize you to ship it to us, you will be responsible for all insurance and freight or other transportation charges to our factory service center. We will return your Good Housekeeping heater freight prepaid. Your heater should be properly packed to avoid damage in transit since we will not be responsible for any such damage. Proof of purchase is required when requesting warranty service. The purchaser must present sales receipt or other document that establishes proof of purchase.

IN NO EVENT SHALL OCEANAIRE HOME GOODS COMPANY BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL

DAMAGES SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.



# GOOD HOUSEKEEPING

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